

FREQUENTLY ASKED QUESTIONS

BUSINESS USER ACCOUNTS





Can I create multiple user accounts for my business?

Multiple user accounts could be created for your business. However, each organization can only have **2 Business Product Admin accounts.**



What are the different types of business user accounts?

There are 3 different types of business user accounts. Each user account could be defined in its roles, to enable clarity of responsibility in creating and/or viewing content. You will be able to see your user account roles in your dashboard.

		Local Businesses		Oversea Businesses
Features		Business Product Admin	Business Product User	Business User
Manage Users within Organisation	Elevate User Accounts			
	Activate/ Deactivate User Accounts			
Manage your organisation's information on TIH	View all content/media			
	Create my content/media			
	Update my content/media			
	Delete my content/media			
	List my Organisation on Business Directory			
	Request for API Key			



Where can I get help?

If you need any help with your account, please contact TIH Helpdesk; tih_servicedesk.ncs.com.sg or you can reach out to us at (65) 6684 9814.